RETAIL & QSR · END-TO-END SERVICES

Every store connected, secure and always open

End-to-end design, build and management of retail and QSR networks — from structured cabling and connectivity to monitoring, security and supply-chain rollout across every point of sale.

Design & Build | SASE Connectivity | Monitoring & Security

MANAGED TECHNOLOGIES

Cisco | Fortinet | Palo Alto Networks | Aruba Networks | UniFi | Ericsson

One partner for the whole store lifecycle

DESIGN · BUILD · CONNECT · RUN

NSI Advisor supports **retail chains and QSR networks** across the entire lifecycle of a point of sale: structured cabling, wired and wireless network infrastructure, SASE connectivity, continuous monitoring and security, carrier management and second-level support for retail systems — coordinated end to end with your **construction and supply-chain partners**, from delivery through to ongoing run.

Retail & QSR specialization

VERTICAL EXPERTISE

Well-established experience in the **Retail** world — particularly the **QSR (Quick Service Restaurant)** segment — lets us integrate efficiently into the restaurant-business supply chain. Deep expertise in multi-site networks, points of sale and franchising, with fast response times and operational continuity where downtime has a direct impact on sales.

ISO 9001:2015
Quality · BSI FS748815

ISO/IEC 27001:2022
Security · BSI IS808481

ITIL v4 · ENISA · ACN
Best practices & guidelines

End-to-end retail services

FROM CABLING TO SUPPLY-CHAIN DELIVERY

A single team covering every layer of the store network — **designed, built, connected and supported** — so each point of sale opens on time and stays online.

1 Structured cabling

DESIGN & BUILD

Design and installation of structured cabling for stores and points of sale — certified and documented for reliable day-one operation.

2 Local network infrastructure

WIRED & WIRELESS

Design and build of in-store LAN and Wi-Fi networks, sized for POS, kiosks, digital signage and staff devices.

3 SASE access provisioning

WIRED · WIRELESS · LTE · 5G · SATELLITE

Provision of SASE-based access across every medium, with primary and backup links to keep each location online.

4 Network & security monitoring

NOC & SOC

Continuous monitoring of network and security across the whole estate, with proactive alerting and rapid response.

5 Carrier & operator management

CONNECTIVITY GOVERNANCE

End-to-end management of telco operators: activation, fault handling and escalation, as your single point of contact.

6 Retail systems 2nd-level support

POS · VIDEOWALL · CLICK & COLLECT

Second-level support for retail service providers and in-store systems: POS, video walls, Click & Collect and more.

7 PM & supply-chain delivery

CONSTRUCTION · INTEGRATION · ROLLOUT

Project-management support for construction, integration and planning with your supply-chain vendors — coordinating the full rollout from delivery through to ongoing support, so every opening lands on schedule.

Managed NOC — always-on network

PROACTIVE OVERSIGHT · SLA-BACKED

Through its **Network Operations Center**, NSI Advisor delivers proactive, continuous and centralized monitoring of the store network, managed in **Managed Cloud Based** mode — with AI-based oversight across multi-vendor technologies.

1. **AI-based monitoring & management**
   Proactive monitoring with intelligent alerting and predefined thresholds to prevent faults and reduce downtime.
2. **Periodic system updates**
   Device patches and firmware managed within agreed maintenance windows, with rollback plans.
3. **Periodic configuration review**
   Configuration checks and backups with restore testing, for consistency and recoverability.
4. **Remote support & operations**
   Remote support for integration, VLAN management and Minor & Major Change handling.
5. **SPOC & third-party interaction**
   A single point of contact coordinating carriers, connectivity and devices across every vendor.
6. **Network & security telemetry**
   Operational and security signals correlated across the estate for faster, prioritized response.

Service levels & SLA

CHOOSE THE COVERAGE THAT FITS YOU

Level	Standard	Retail RECOMMENDED FOR QSR	24/7 · Advanced
Coverage days	Mon–Fri	**Mon–Sun**	7 / 7
Hours	9:00–19:00	**9:00–22:00**	24/7
Response SLA	4 hours	**2 hours**	2 hours (P1 critical)
Priority-based handling (P1–P4)	project-based	✓	✓

ISMS-BASED MANAGEMENT

Extend the service with managed options

Complementary services delivered under an ISMS management model — available individually or combined, based on each store estate's needs.

1 Site Survey Wi-Fi

POWERED BY EKAHAU

Wireless coverage design and verification with professional Ekahau Site Survey tools.

2 Managed connectivity (MSP)

FIBER · SATELLITE · 5G

Provision and management of connectivity as a Managed Service Provider, with primary and secondary lines.

3 Official UniFi installers

UBIQUITI CERTIFIED

Certified installation and deployment of UniFi Ubiquiti solutions.

4 AWS Cloud management

AMAZON WEB SERVICES

Management and monitoring of AWS environments: availability, performance and governance.

5 Identity & Collaboration management

MICROSOFT ENTRA ID · MICROSOFT 365

Administration of corporate identity and productivity: Microsoft Entra ID and Microsoft 365 (O365), including users, policies and access security.

Want every store connected, secure and always open?

Let's design the store network that fits your brand, together. Let's talk.

Request more information →