NETWORK OPERATIONS · MANAGED CLOUD BASED

Your network always on, controlled and high-performing

Proactive, continuous and centralized monitoring of network architectures, with AI-based oversight that prevents faults, reduces downtime and keeps performance high and predictable.

AI-Based monitoring | Multi-vendor | ISO 9001 · 27001

MANAGED TECHNOLOGIES Cisco | Fortinet | Palo Alto Networks | Aruba Networks | UniFi | Ericsson

Proactive oversight for your network

AVAILABILITY · PERFORMANCE · GOVERNANCE

Through its **Network Operations Center**, NSI Advisor delivers proactive, continuous and centralized monitoring of network architectures managed in **Managed Cloud Based** mode. AI-based oversight across multi-vendor technologies ensures availability, stability and predictable performance, with centralized governance and control and full regulatory compliance (NIS2, DORA, GDPR, ACN).

Retail & QSR specialization

VERTICAL EXPERTISE

Well-established experience in the **Retail** world — particularly the **QSR (Quick Service Restaurant)** segment — lets us integrate efficiently into the restaurant-business supply chain. Deep expertise in multi-site networks, points of sale and franchising, with fast response times and operational continuity where downtime has a direct impact on sales.

ISO 9001:2015
Quality · BSI FS748815

ISO/IEC 27001:2022
Security · BSI IS808481

ITIL v4 · ENISA · ACN
Best practices & guidelines

What the NOC service covers

END-TO-END NETWORK MANAGEMENT

A single point of oversight governing the whole network operational lifecycle: from intelligent monitoring to system updates, from change management to third-party vendor coordination.

1 AI-Based monitoring & management

PROACTIVE MONITORING · ALERTING

Proactive, continuous monitoring of the managed architecture's operation, with intelligent alerting and predefined thresholds to prevent faults and reduce downtime.

2 Periodic system updates

PATCH & FIRMWARE

Management of device patches and firmware within agreed maintenance windows, with rollback plans.

3 Periodic configuration review

CONFIG & BACKUP

Periodic configuration checks and backups with restore testing, to ensure consistency and recoverability.

4 Remote support & network operations

INTEGRATION · VLAN · CHANGE

Remote support for integration issues, VLAN management and handling of Minor and Major Changes.

5 SPOC & third-party interaction

SINGLE POINT OF CONTACT

A single point of contact coordinating third-party vendors for all network-interconnected matters: carriers, connectivity and devices.

Service levels & SLA

CHOOSE THE COVERAGE THAT FITS YOU

Level	Standard	Retail	24/7 · Advanced
Coverage days	**Mon–Fri**	**Mon–Sun**	**7 / 7**
Hours	9:00–19:00	9:00–22:00	24/7
Response SLA	4 hours	2 hours	2 hours (P1 critical)
Priority-based handling (P1–P4)	project-based	project-based	✓

ISMS-BASED MANAGEMENT

Extend the service with managed options

Complementary services delivered under an ISMS management model — available individually or combined, based on your infrastructure's needs.

1 Site Survey Wi-Fi

POWERED BY EKAHAU

Wireless coverage design and verification with professional Ekahau Site Survey tools.

2 Managed connectivity (MSP)

FIBER · SATELLITE · 5G

Provision and management of connectivity as a Managed Service Provider, with primary and secondary lines.

3 Official UniFi installers

UBIQUITI CERTIFIED

Certified installation and deployment of UniFi Ubiquiti solutions.

4 AWS Cloud management

AMAZON WEB SERVICES

Management and monitoring of AWS environments: availability, performance and governance.

5 Identity & Collaboration management

MICROSOFT ENTRA ID · MICROSOFT 365

Administration of corporate identity and productivity: Microsoft Entra ID and Microsoft 365 (O365), including users, policies and access security.

Want a network that’s always performing and under control?

Let’s build the network oversight best suited to your organization, together. Let’s talk.

Request more information →