Company Profile

System Integrator · Managed Services · Cyber Governance

Networking · Managed Connectivity · Security — for multi-site restaurants

About Us

NSI Advisor supports restaurant chains and franchise networks across three complementary fronts: the design and management of multi-site networks, managed cyber security, and strategic cyber governance.

A single partner covering the whole lifecycle: design → delivery → continuous management (NOC and SOC) → advisory (vCISO) — keeping every location connected, secure and open for business.

Offices: Legnano (MI) · Assago – Milanofiori (MI) · Rome

ISO 9001:2015
Quality · BSI FS748815

ISO/IEC 27001:2022
Security · BSI IS808481

ITIL v4 · ENISA · ACN
Best practice & guidelines

NIS2 · DORA · GDPR
Regulatory compliance

The Three Pillars

NOC Networking

System Integrator

- Design
- Delivery
- Continuous support

Support: NOC

SOC Cyber Security

System Integrator

- Design
- Delivery
- Continuous support

Support: SOC

vCISO Advisor & Governance

Trusted Advisor

- Strategy & governance
- Compliance & audit
- Risk management

Support: vCISO

Networking System Integrator

Design, delivery and continuous support of multi-site network infrastructure, managed cloud-based with AI-based monitoring through our NOC — so every location stays connected.

1

Design

Analysis, design and optimization of LAN/WAN/Wi-Fi networks, security and resilience.

2

Delivery

Multi-vendor implementation, migration and configuration.

3

Support — NOC

Monitoring 7/7, patching, config management, VLAN and change, single point of contact to vendors.

Managed technologies

- Cisco
- Fortinet
- Palo Alto Networks
- Aruba Networks
- UniFi (Ubiquiti)
- Ericsson

NOC Service Levels

Standard

Mon–Fri · 9–19

Response SLA 4h

Retail

Mon–Sun · 9–22

Response SLA 2h

H24 · Advanced

7/7 · 24 hours

Priority P1–P4 · P1 2h

What the service includes

- AI-based monitoring & management
- Periodic system updates (OS + firmware)
- Periodic configuration reviews
- Remote support: integration, VLAN, Minor & Major Change
- Single point of contact to third-party providers

Options (ISMS model)

- Wi-Fi site survey (Ekahau)
- Managed MSP connectivity: Fibre / Satellite / 5G
- Official UniFi (Ubiquiti) installers
- AWS cloud management
- Identity & Collaboration management (Entra ID · M365)

Cyber Security System Integrator

Design, delivery and continuous support of security on an AI-native Open XDR platform (Multi-Layer AI™), managed by our SOC — protecting every store, payment flow and connected device.

1

Design

Security posture, hardening, architectures and technology choices.

2

Delivery

Implementation of SIEM, NDR/OT, ITDR/UEBA, EDR/MDR/XDR.

3

Support — SOC

Detection, AI + analyst triage, incident response and compliance.

Platform & capabilities

- Open XDR AI-native
- Multi-Layer AI™
- SIEM
- NDR / OT
- ITDR / UEBA
- Threat Intelligence
- Detection & Response

SOC Service Levels

Base

Mon–Fri · 9–19

Sensor checks · alert score > 95

Standard

Mon–Fri · 9–19

AI + analyst on all events

Advanced

On-site + On-call H24

P1 within 2 hours

Coverage & SLA

- AI-enhanced triage with analyst validation
- Incident response and coordination
- Priority matrix P1–P4 (P1 2h · P2 4h · P3 8h · P4 24h)
- Reporting NIS2 / DORA / GDPR / ISO 27001

Optional services

- CTI — Cyber Threat Intelligence (Dark/Deep Web)
- Vulnerability Early Warning (EPSS · CISA KEV)
- Vulnerability Assessment (Qualys)
- Red Teaming / Penetration Test
- EDR/MDR (SentinelOne) · PAM · Threat Hunting

Real On-Site Control

Advisor & Governance vCISO

A virtual CISO as your Trusted Advisor: strategic security governance, continuity and compliance — alongside management and the ICT team.

Areas of focus

- Strategic support to management
- Vendor governance, hardening & review of configs/admin identities
- Support for assessments & audits
- On-call availability for emergencies
- Monthly check (ICT team & management)
- Half-yearly check with the DPO

Documentation governance & continuity

- ISMS policies and operating standards
- RTO/RPO · BIA · Service Map
- Business Recovery & Disaster Recovery Plan
- Incident Response Plan (IRP) & playbook
- Structured first-year onboarding plan

Table Top Exercise

Panorays — TPCRM

Endpoint Management MDM & RMM

Unified management of desktops, servers and mobile devices on the NinjaOne platform — NSI Advisor as MSP Provider, integrated with the NOC and SOC services. Ideal for POS, kiosks and back-office devices across every store.

RMM & Endpoint

Monitoring, remote control, OS + third-party patching, automation, backup.

MDM & Mobile

Multi-OS enrollment and policies: Windows, macOS, Linux, iOS, Android.

NOC & SOC integration

Operational telemetry to the NOC; endpoint security to the SOC (Open XDR).

MSP model: OPEX licensing, full management and periodic counting of active devices.

Focus Retail & QSR

A proven vertical track record in retail — and specifically in the QSR (Quick Service Restaurant) segment — with efficient integration into the food-service supply chain.

Why NSI for QSR

- Multi-site networks, points of sale and franchising
- Continuity throughout opening hours (up to 22:00)
- Fast response times where downtime hits sales
- Rapid activation with the UniFi ecosystem

QSR Secure — the per-location package

- NOC Retail (7/7 · 9–22, SLA 2h)
- SOC Base (alerts on critical events)
- UniFi Cyber Security licence (with UniFi KIT)
- SentinelOne EDR option · MDR included

Available for restaurants equipped with the UniFi KIT.

One partner, from project to governance

1

Design

Network and security design

2

Delivery

Multi-vendor implementation

3

Management — NOC & SOC

Continuous monitoring and response

4

Governance — vCISO

Strategy, compliance, risk

Control Room in Assago (SOC & NOC) · MSSP / MSP model (OPEX) · SaaS platforms with tamper-proof logs

By your side — we design, build, manage and govern your network and security, store by store.

Partnership

An ecosystem of technology and connectivity partners supporting our managed services.

Technology partners

- **Cisco** — Networking
- **UniFi · Ubiquiti** — Wireless & LAN
- **Ericsson** — Enterprise Wireless
- **Fortinet** — Network Security
- **SentinelOne** — EDR / MDR
- **Qualys** — Vulnerability Mgmt
- **Panorays** — Supply Chain · TPCRM
- **NinjaOne** — MDM - RMM

Connectivity partners

- **Vianova** — Connectivity & Voice
- **FiberWide** — Fibre
- **TIM IoT · Olivetti** — IoT

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